

TruVision Recorder Player Release Notes

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Introduction

This is the TruVision Recorder Player Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision recording platforms, please visit:

Americas: <http://www.interlogix.com/videoupgrades>

EMEA: www.utcssecurityproducts.eu

Australia: www.interlogix.com.au

Overview

The TruVision Recorder Player is a software tool used to view exported video from TruVision Recorders.

Two versions of the player are available; a light and full version. Depending on the flash memory capabilities of the TruVision recorder, one or the other is already available within the recorder and will be included when exporting video from the device.

The full featured player includes features such as synchronized playback and playback of up to 16 camera tiles.

If your recorder contains the light version of the player, a pop-up message will notify the user to download the full version on our website.

The new version of the export player has been validated to work with TVR 12 and 42, and TVN 10, 21 and 50.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/customer-support
Europe, Middle East, and Africa	
W	Select <i>Contact Us</i> at www.utcssecurityproducts.eu
Australia	
E	security.tech.support@interlogix.com.au