



Hardlock Device Driver error during installation of PCG-Graphic on Windows XP

To install your PCG-Graphic software correctly onto a PC with Windows XP the system Plug and Play option must be enabled. If this option is not enabled a hardlock device driver error will be encountered during installation.

Figure 1: Hardlock device driver error



When this error is encountered, do the following:

1. Run the *xp-plugandplay.reg* script by double-clicking on it. The script is located in *PCG-Graphic\registry scripts* on the installation CD.
2. When the script is finished restart your PC and reinstall the PCG-Graphic application.